

OIT WEBSITE & HELP

→ oit.duke.edu

Beyond your school's IT site, the OIT website—and especially oit.duke.edu/newtoduke—has good information about technology on campus. Get help from the OIT Service Desk throughout the year by phone, online or in person at the Link in Perkins Library. Go to oit.duke.edu/help.

DUKE MOBILE APP

→ [App store or Android Playstore](#)

Get the Duke Mobile app for iPhone or Android phones. It includes quick tools you will need to get acclimated like Duke maps, dining, transportation, events, news and sports.

→ oit.duke.edu

DUKE NETID, EMAIL & SERVICES

[Search for these services](#)

Your Duke NetID provides access to network and technology resources, including email (mail.duke.edu) and 50GB of cloud-based storage through Duke's Box service (box.duke.edu).

FREE SOFTWARE & TRAINING

→ software.duke.edu

Duke provides many software programs, including Microsoft Office and anti-virus software, free or at a discount. Free IT training is available in person and online at oit.duke.edu/training (including the lynda.com online training library at: training.oit.duke.edu/lynda).

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COMPUTING LABS

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Take advantage of technology and computer labs across campus, including a Multimedia Project Studio for help with graphics and video production. Duke's Technology Engagement Center offers 3D printing and fabrication with on-site assistance at the Innovation Studio. Duke's virtual computing lab (VCL) service, you can log into computer "images" with specialized software from anywhere you have Internet access.

IT SECURITY & VPN

→ security.duke.edu

The Duke IT Security Office helps you protect your computer from phishing and malware. When you're away from campus, you can use the Virtual Private Network (VPN) to connect to Duke's online resources as if you were on a direct connection into the network.

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WEB AND MULTIMEDIA SERVICES

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OIT provides infrastructure and support for services from Sites@Duke (WordPress), DukeWiki (collaboration space) as well as many types of audio, video and web-based conferencing.