



DUKE OFFICE OF INFORMATION TECHNOLOGY

Tech tips for grad students

USE THE OIT SITE AND THE OIT SERVICE DESK

Beyond your school's IT site, you'll find a lot of good information about technology on the OIT site (oit.duke.edu, and especially oit.duke.edu/newtoduke) as well. Get help from the OIT Service Desk—in person at the Link in Perkins Library, by phone, e-mail or online chat. Visit oit.duke.edu/help for Service Desk information and hours.

The Duke IT Security Office helps you protect your computer from malware. *Search for* it security.

FREE AND DISCOUNTED SOFTWARE, FREE TRAINING

Get some software free—including anti-virus utilities, the MS Windows OS and MS Office—and other programs at a discount. We also have free IT training available, in person and online. *Search for* software *and* training.

VIRTUAL COMPUTING LAB

Using Duke's virtual computing lab (VCL) service, you can log into computer "images" with specialized software from anywhere you have Internet access,. *Search for* VCL. You can also take advantage of computer labs across campus, including our two Multimedia Project Studio labs for help with graphics and video production. *Search for* computer labs.

VIRTUAL PRIVATE NETWORK (VPN)

When you're away from campus, you can use the VPN to connect to Duke's online resources as if you were on a direct connection into the network. *Search for* vpn.

DUKE DIGITAL INITIATIVE (DDI)

DDI helps you to put new and emerging technologies to use in support of teaching and learning. Find out more about this year's programs at <http://dukedigitalinitiative.duke.edu/>.

WEB AND MULTIMEDIA SERVICES

OIT provides infrastructure and support for services from WordPress, DukeWiki (collaboration space) and personal web space to many types of audio, video and web-based conferencing. *Search for* av conferencing *and* web services.